

## CONFIDENTIAL

**CSI-111** 

Sony Service Company National Technical Services A Division of Sony Electronics Inc. Park Ridge, New Jersey 07656

## Service Bulletin Computer Monitors

Model: CPD-200ES No. **211** 

Subject: No Picture; Loose CN309 Connector Date: July 27, 1998

Symptom:

(131X) The unit has no picture. CN309 may become loose or separate from the mating connector on the A Board. CN309 is part of a signal cable connecting to CN511 on

the D Board. Affected units have SN less than 4041717.

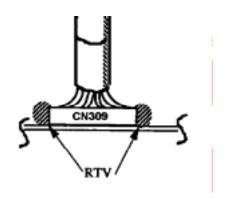
**Solution:** If the customer complains of this symptom, then please perform the following correction procedure on the A Board.

NOTE: The following item (or equivalent) is needed to complete this procedure.

REF	DESCRIPTION	PART NUMBER
NA	RTV ADHESIVE	7-322-065-16

- 1. Inspect CN309 and the mating connector on the A Board and clean or align electrical signal contacts as necessary.
- 2. Insert CN309 into the mating connector on the A Board. Seat firmly in the mating connector.
- Adjust the cable position between CN309 and the cable harness to minimize tension on CN309.
- 4. Apply RTV adhesive between CN309 and the mating connector on the D Board. Refer to the following illustration.

## **RTV LOCATIONS**



The correction procedure is completed.

Reference: FPR-T0113, J. Grose PRINTED IN USA